

Covid-19 Update

To our Guests,

I'd firstly like to thank you sincerely for choosing our Holiday Home service to schedule your vacation in Wales this Year.

Covid-19 and the subsequent lockdown period saw a tremendous lull in the service we provide that gives rest, relaxation and fun for tens of thousands of holidayers in Wales every year. This had a significant impact on our Clients who lovingly prepare their properties and partner with us to provide quality accommodation for our Guests as well as our extended family including Housekeepers, maintenance teams and many more.

As we push through to the other side of this pandemic, we're busier than ever, which is why you may have occasional difficulty utilising our platform to reserve your home.

Please be assured that if the dates are available to schedule your vacation, you'll indeed be booked on and if you are having difficulties for an extended period, please contact Jak or myself personally and we'll be happy to help you.

We really do appreciate that this is a frustrating time and we want to ensure each day on your Welsh holiday is as magical as you prepared for. That's why our Housekeepers are taking extra steps during the Covid-19 pandemic and subsequent months. We've disinfected linen after each stay and your holiday home, whilst already cleaned to an incredible standard, gets even more attention. From the remote control buttons to the inside of cupboard handles, they're ensuring your contact surfaces are the cleanest possible.

If we can help in any way at all, please don't hesitate to contact our family team by email or phone.

Chris
Holiday Homes Wales

Where can I find the latest guidance from the government?

<https://www.gov.uk/coronavirus>